



**EXONUT UGANDA LIMITED**

**(EUL)**

**ARUA CITY, ARUA HILL BAZAAR, CENTRAL MARKET**

**exonutug2020@gmail.com**

## **PRIVACY POLICY (PP).**

### **Head office**

**Plot 2 Rhino Camp Road, Arua City, Arua Hill Bazaar,  
Central market**

**+256779462769/757422708**

**Email: exonutug2020@gmail.com**

**Exonut Uganda Limited**

**Effective Date: 1<sup>st</sup> January 2021.**

**Version: 1.0**

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## **Exonut Uganda Limited**

**Effective Date: 1<sup>st</sup> January 2021**

# **1. Introduction**

Exonut Uganda Limited is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your data when you interact with our services, website, mobile applications, or other platforms (collectively, the "Services").

By accessing or using our Services, you consent to the practices described in this Privacy Policy. If you do not agree with this policy, please refrain from using our Services.

# **2. Information We Collect**

We may collect the following types of information:

## **2.1 Personal Information**

- Name, email address, phone number, postal address
- Identification details (e.g., national ID, passport) where required
- Payment and transaction details
- Account credentials (username, password)

## **2.2 Non-Personal Information**

- Browser type, IP address, device information
- Cookies and tracking data (see Section 4)
- Aggregated or anonymized usage statistics

## **2.3 Sources of Information**

- Directly from you (e.g., forms, registrations, purchases)

- Automatically through cookies and analytics tools
- From third-party partners (e.g., payment processors, business affiliates)

### **3. How We Use Your Information**

We may use your information for the following purposes:

- To provide and improve our Services
- To process transactions and deliver products
- To communicate with you (e.g., updates, customer support)
- To personalize user experience and marketing efforts
- To comply with legal obligations and prevent fraud
- For research and analytics to enhance our offerings

### **4. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to:

- Enhance website functionality and user experience
- Analyze trends and user behavior
- Deliver targeted advertisements (where applicable)

You may disable cookies through your browser settings, but this may affect certain features of our Services.

## 5. Data Sharing and Disclosure

We may share your information with:

- **Service Providers:** Third-party vendors assisting in operations (e.g., payment processors, logistics)
- **Legal Authorities:** When required by law or to protect our rights
- **Business Transfers:** In case of mergers, acquisitions, or asset sales
- **With Your Consent:** For purposes you explicitly authorize

We do not sell your personal information to third parties for marketing purposes without your consent.

## 6. Data Security

We implement reasonable technical and organizational measures to protect your data, including encryption, access controls, and secure servers.

However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

## 7. Your Rights and Choices

Depending on applicable laws, you may have the right to:

- Access, correct, or delete your personal data
- Opt out of marketing communications
- Restrict or object to certain data processing.
- Withdraw consent (where processing is consent-based)

To exercise these rights, contact us at **+256779462769**,  
[exonutug2020@gmail.com](mailto:exonutug2020@gmail.com)

## **8. Data Retention**

We retain personal data only as long as necessary for the purposes outlined in this policy or as required by law. Once no longer needed, data is securely deleted or anonymized.

## **9. International Data Transfers**

If your data is transferred outside Uganda, we ensure appropriate safeguards are in place to protect it in accordance with applicable data protection laws.

## **10. Children's Privacy**

Our Services are not intended for children under 13 (or the applicable age of consent in your jurisdiction). We do not knowingly collect data from minors without parental consent.

## **11. Changes to This Policy**

We may update this Privacy Policy periodically. The revised version will be posted on our website with an updated effective date. Continued use of our Services constitutes acceptance of the changes.

## 12. Contact Us

For questions, concerns, or requests regarding this Privacy Policy, contact:

**Exonut Uganda Limited**

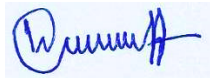
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**Approved by:**

**Waswa Hassan**



**Board Chair**

**Exonut Uganda Limited**

**1<sup>st</sup> January 2021.**